

Terms of Service

Your Neighborhood Grocery Store

Effective Date: January 1, 2025 | Last Updated: June 1, 2025

1. Acceptance of Terms

By accessing or using our website, mobile applications, loyalty programs, online ordering services, or digital coupons (collectively, the "Services"), you agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, please do not use our Services. These Terms apply to all visitors, users, and customers.

2. Use of Services

You agree to use our Services only for lawful purposes and in accordance with these Terms. You agree NOT to:

- Use the Services in any way that violates applicable federal, state, or local law.
- Attempt to gain unauthorized access to any portion of the Services or related systems.
- Transmit any advertising or promotional material without our prior written consent.
- Engage in any conduct that restricts or inhibits anyone's use of the Services.
- Use any robot, spider, scraper, or other automated means to access the Services.

3. Account Registration

Some features of our Services require you to create an account. You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account. You agree to notify us immediately of any unauthorized use of your account. We reserve the right to terminate accounts that violate these Terms.

4. Online Ordering and Purchases

When you place an order through our Services, you represent that you are authorized to use the payment method provided. All prices are subject to change without notice. We reserve the right to refuse or cancel any order for any reason, including errors in pricing or product availability. Product images are for illustrative purposes only and may differ from the actual product.

5. Loyalty Program

Participation in our loyalty program is subject to separate program terms and conditions. Points and rewards have no cash value and may not be transferred, sold, or exchanged. We reserve the right to modify, suspend, or terminate the loyalty program at any time with reasonable notice to members.

6. Digital Coupons

Digital coupons are subject to the terms printed on each offer. Coupons may not be combined unless explicitly stated. One coupon per item per transaction. We reserve the right to limit quantities and to correct

any pricing errors. Coupons have no cash value and may not be reproduced, transferred, or sold.

7. Intellectual Property

All content on our Services, including text, graphics, logos, images, audio clips, and software, is our property or the property of our licensors and is protected by applicable intellectual property laws. You may not reproduce, distribute, modify, or create derivative works without our express written permission.

8. Disclaimer of Warranties

THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. WE DO NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.

9. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, WE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO YOUR USE OF THE SERVICES, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL LIABILITY SHALL NOT EXCEED THE AMOUNT YOU PAID US IN THE TWELVE MONTHS PRECEDING THE CLAIM.

10. Indemnification

You agree to indemnify, defend, and hold harmless us and our officers, directors, employees, and agents from any claims, liabilities, damages, losses, and expenses (including reasonable attorneys' fees) arising from your use of the Services or violation of these Terms.

11. Governing Law

These Terms are governed by and construed in accordance with the laws of the state in which our primary store is located, without regard to conflict of law principles. Any disputes shall be resolved exclusively in the state or federal courts located in that jurisdiction.

12. Changes to Terms

We reserve the right to modify these Terms at any time. We will notify you of material changes by updating the "Last Updated" date. Your continued use of the Services after changes are posted constitutes your acceptance of the revised Terms.

13. Contact Us

Questions about these Terms of Service should be directed to: legal@yourstore.com or to the store address listed on our Contact page.

This document is provided as a default template. Each store operator should review and customize it with qualified legal counsel.